

Same Day Printing & Embroidery Waiver

Customer Waiver of Supplied Garments / Items

IMPORTANT INFORMATION: PLEASE READ

CUSTOMER SUPPLIED GARMENT RISK!

Same Day Printing & Embroidery prefers to work on garments / items that we obtain from known suppliers of products created for decoration. We use apparel and other products that have been tested and proven to provide quality decoration whether, Heat Printing, DTF/DTG Printing, or Embroidery.

Occasionally during the decoration process, a garment or item will be damaged or resistant to accepting decoration. Sometimes we experience unexpected results decorating untested material. Heat Printed / DTF / DTG Printed apparel and printable substrates may have chemical agents impregnated into the fabric and or substrate that detrimentally affect the decoration application.

Please note that when providing personal garments to be embroidered, that embroidery machines can on occasion eat and/or mangle garments.

EMBROIDERY:

I, _____ understand that when providing personal garments to be embroidered; 1) I need to provide additional garments in the event the machines can on mangles or tears my garments. I understand that when supplying my own garment(s) or item(s) that, if there is a problem, or my item becomes damaged. Same Day Printing & Embroidery **CANNOT & WILL NOT REPLACE OR REFUND** my personal garment(s) or item(s).

ARTWORK & PRINTING:

I, _____ understand by submitting my own artwork that it **WILL BE PRINTED AS IS!** I understand that Same Day Printing & Embroidery requires **ALL ARTWORK** to be submitted in a **PNG VECTOR** format (having a **transparent background**), **with a high resolution of 300 dpi**. I understand that submitting my artwork with a low resolution, pixilation or containing a white or black background, my design **WILL BE** printed and pressed as such. Any additional cleanup to my artwork will be **AN ADDITIONAL COST**, this means, but not limited to, adding wording, changing colors, redesigning, and converting to a printable file. I also understand that SDPE uses CMYK to print, and that my colors may vary or come out slightly different from my original artwork.

I also understand that my damaged garment(s) or item(s) will be returned to me **AS IS and depending on manager discretion/approval, a refund may or may not be given back for the print or embroidery cost.**

I do understand that **ALL PAYMENT FOR SERVICES MUST BE PAID IN ADVANCE ONCE THE INVOICE HAS BEEN PROVIDED**, before any service is rendered.

ABANDONMENT POLICY:

I, _____ understand that, if my items are not picked up within a week of the completion date, a \$25 storage fee will be applied and billed to me that on that

8th day after completion, as well as an additional \$5 per day thereafter, until item is picked up. Storage invoice must be paid before item(s) are released. I understand that SDPE does offer delivery services for my convenience at an additional cost of \$.89 per mileage, in the event I'm not able to pick up my items. I also understand that by law, I have sixty days to retrieve my items, if not retrieved by the 60th day, my items are therefore considered abandoned and SDPE has the right to discard, resell, or keep the item as its own.

By signing below, you are stating that you clearly understand and fully agree to the terms of this waiver.

Print Name: _____

Signature: _____

Date: _____